

RMA Request Form

1. Please review the supplementary document “**Warranties & Policies**” prior to returning merchandise.
2. Please complete this RMA Request Form in its entirety. We will not process incomplete RMA Request Forms.
3. After completing this RMA Request Form, please fax this form along with a copy of the original purchase invoice to **(561) 270.3699** or fill up the document and email it back to **rma@fromwow.com**.
4. Within 24 hours of receiving your completed RMA Request Form and the copy of your original purchase invoice, the RMA Department will either fax you an RMA Number or provide a reason for denial.
5. If you receive an RMA Number, please write the RMA Number clearly on the outside of your shipping box (along with the address)
6. All items have 90 Days Warranty from the day of purchase. Any items Purchased after 90 days do not qualify to be returned .

Note: We will reject any packages shipped to the RMA Department without an RMA Number.

Note: All returned merchandise **must** be in its original, unmarked packaging with the appropriate SKU/bar code sticker. We will not accept returned merchandise in different or damaged packaging.

Company Name:		Date:
Address:		
City/State/Zip:		
Telephone:	Fax:	
Contact Person:		

Item Number	QTY	Description	INVOICE #	Problem Detail